

Warranty Period

-The warranty period of XHD Attachments starts on the first to occur (1)Date of purchase by the end user. (2)Date of rental or lease by a authorized dealer.

Terms & Conditions of Manufactures Warranty

-XHD Attachments has the option to repair or replace the attachment. In order to obtain a warranty filing (5) pictures of the attachment and failure are required. XHD Attachments shall have the authority to request the defective product to be sent (at the end users expense) to a authorized facility for inspection.

-All warranties are void if the product has been altered in any way. Altering a product may weaken the structure.

Prior to notifying XHD Attachments please compile the following:

- Serial Number of the attachment
- Description of the specific failure
- Name of reliable contact with regards to the claim
- Number of hours on the machine and attachment

-All labor funds will be credited in a flat rated amount to the dealers account.

Return Policy

- NO returns will be accepted by XHD Attachments without prior approval.
- All returns will be shipped with freight prepaid by the dealer and a 5% restocking fee.

Cancellation Policy

- Custom attachments can not be cancelled.
- Canceled orders are subject to a 12% restocking fee.